



2017

MIGRANT RESOURCE CENTRE NORTH WEST REGION INC.

27TH ANNUAL REPORT





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Agenda

Thursday, 2 November 2017

Registration

Welcome

Apologies

Minutes of the Annual General Meeting 2016

Chairperson's Report

Treasurer's Report

Appointment of Auditors for 2017/2018

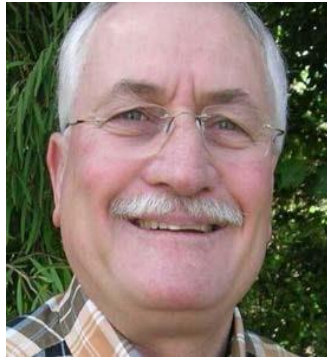
Executive Officer's Report

Key Note Speaker

Entertainment

Light Refreshments

PRESIDENT'S REPORT



On behalf of the Migrant Resource Centre North West Region Inc. Committee of Management I welcome you all to the Annual Report for 2016-2017 financial year. I am most pleased to report that we continue to excel in our services to our migrant and refugee communities in the North West of metropolitan Melbourne since its inception in 1989.

MRC North West Region has yet again achieved productive and successful outcomes this year, growing from strength to strength, expanding on the range of services delivered across three service locations and launching many new initiatives and programs to the broader community.

Our determination to move forward during the course of the last 12 months, not only attracted optimal levels of funding from a range of sources it also continued to deliver positive outcomes worthy for our clients.

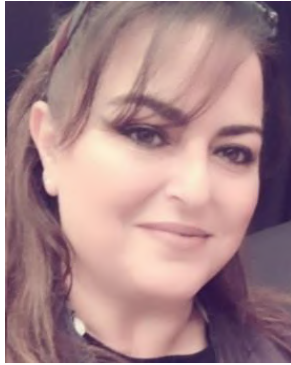
Considerable amount of work was undertaken during the year with the leadership of the Executive Officer and loyal staff to prepare for scheduled audits across funded programs resulting in successful outcomes that complied with regulatory and legislative requirements. An exciting chapter for the organisation this year was the funding secured for the Learning Centre Services arm, in its attempt to deliver education, training and future employment pathways for our communities, as a registered Training organisation (RTO) and as a Learn, Local organisation (LLO).

Our organisation continues to maintain its resilience and flexibility whilst being inclusive in its approach when managing change that impacts funded programs. As can be discerned from our operations, we continue to operate responsibly, ensuring projects and services we deliver are provided within budget and continues to be successfully delivered with positive levels of client satisfaction. These and much more are attributed to the solid governance and financial prudence by the Committee of management and the knowledge and expertise of our dedicated staff.

I wish to acknowledge and commend the efforts of the Committee of Management, who are readily providing the MRC North West Region much vision and drive and managing our finances with due diligence and careful attention to detail. To our Executive Officer and staff for their commitment to continue our vision and mission for the organisation and the communities we serve; all our volunteers, our funding partners, members and supporters, many thanks to you all.

Hakki Suleyman
President

EXECUTIVE OFFICER'S REPORT



Welcome everyone to Migrant Resource Centre North West Region Inc. Annual Report for 2016-17. It is a great pleasure that we present to you, another very colorful and informative report that has a variety of content and stories shared that showcases many significant milestones and successful achievements during the year at MRC North West Region.

Reflecting on the past year, I feel extremely fortunate to be leading an organisation of dedicated loyal staff and volunteers that has for over 28 years provided such valuable service to culturally linguistic and diverse communities, promoting the benefits of multiculturalism, and advocating on many issues impacting our clients across the north western suburbs of metro Melbourne.

Despite many challenges the financial year was one of tremendous progress for the MRC North West Region, as we successfully navigated through policy and program changes with a number of funded programs, adhered to the continuous efficiencies of regulatory compliance measures consistent with all our funding partners for continuous improvement, optimizing our operational service delivery, succeeding and acquisitioning new programs whilst remaining focused on strengthening our foundations and continuing to be recognised as one of the leaders in the community sector identifying and communicating the needs of the multicultural communities of the north west.

We will continue to openly seek collaborative partnerships and welcome the opportunity to initiate more joint projects which strengthens our connections, enhances our service delivery and provides benefits to our clients as we look ahead in eager anticipation to delivering on our commitment.

I would like to warmly acknowledge and thank the members of the Committee of Management, our dedicated staff and volunteers. The critical guidance of the Committee and the support of experienced, enthusiastic hard working staff is central to successful outcomes for our clients and the services we provide for them.

In addition I wish to acknowledge and thank the support and contributions of our various funding partners and community stakeholders it is gratefully appreciated.

I hope you all enjoy reading MRC NWR Annual Report as we move forward together to another successful and productive year ahead of us with great enthusiasm and passion.

Gulden Metin
Executive Officer

TREASURER'S REPORT



It is with great pleasure I present the final accounts of the Migrant Resource Centre North West Region for the financial year ending June 2017.

The summary of accounts, audited by our independent auditors, Chan and Naylor, Brisbane, are included with the Annual Report and are available for your perusal.

I am delighted to report that through prudent fiscal management we have once again ended the year with a positive balance. For this, I thank and congratulate our President Mr. Hakki Suleyman and my colleagues on the Committee of Management together with the Executive Officer, Mrs. Gulden Metin and her dedicated staff especially Chamila and the accounting team. I also commend our auditors Chan and Naylor, for their scrutiny and approval of our accounts for the year 2016/17.

Our recurrent income was \$ 2,439,473 and the recurrent expenditure for the year was \$ 2,187,220 resulting in a net operating surplus of \$ 252,253. The majority of expenditure was for staffing costs including salaries, superannuation, leases with overheads and establishment costs and lastly costs associated with projects undertaken. As was the case last year, funding in some instances has been carried forward to the year 2017/18 as we are still in the process of delivering the service required under our funding arrangements with several bodies.

Despite the timing difference of funds expended, there were no further grounds to increase the provisions that had been established in the previous year. Full details of both income and expenditure are detailed in our audited statements and may be perused on request by appointment.

Significant effort has been expended during the year on applications for securing funds for the current and future years. As has been stated in the annual report, income has been secured from our major bodies for the next four years. This longer term provides greater stability for client services and staff, thus allowing planning for the most efficient use of resources. Outstanding and prudent fiscal management is essential for the long term stability of the Migrant Resource Centre North West Region.

In conclusion, I am pleased to report a very successful year with the financial position of the Organisation being stronger as we leave the year than we entered it.

Dan Wallace
Treasurer

ORGANISATIONAL CHARTER

Our Vision

The MRC North West Region, supports an environment where people from diverse cultural backgrounds are able to participate to their full potential in the life of the Australian Community while they are free to maintain their individual culture and heritage.

Our Mission

The MRC North West Region, within its scope and capacity will pursue equality of opportunity for all people in our community and challenge discrimination through direct services, systemic advocacy, information provision and community development projects which further the capacity for migrants and refugees to achieve and maintain a safe and healthy life in Australia.

Our Values

The MRC NWR values are;

- Diversity,
 - Equality for all,
 - Trust, Integrity and Professionalism,
 - Collaboration for the benefit of our client group,
 - and treating all people with respect.
-

Positive, Active & Strong - Health & Wellbeing

Focus program development towards healthy lifestyle outcomes, which embrace person—centered approaches. Streamline referral processes and strengthen partnerships that assure all new arrivals have access to the best possible health care, advice and services. Develop targeted, evidence based approach in addressing immediate health concerns facing newly arrived communities.

Access to every Opportunity—Education, Training and Employment

Implement programs that prepare newly arrived communities to access local and sustainable employment opportunities. Work with accredited training providers to ensure positive transitions into quality measured and approved training opportunities. Continue to refine and replicate programs and partnerships that deliver family centered and lifelong learning approaches.

My Place—Engagement and Contribution to community

Facilitates youth engagement opportunities that encourage positive engagement and civic leadership opportunities. Ensure student placement opportunities are made available to local refugee and migrant background young people to mentor and provide experience in this area of community development.

Support school communities in engaging parents and families in education and local support services. Continue to work with a range of stakeholders to facilitate community connection/induction programs for newly arrived groups.

Further expand e-technology opportunities that focus on information sharing and program delivery.

Growing and Sharing—Partnerships

Continue to develop the whole of family approach to English Language acquisition, engagement with the Australian Education System and the Training and Employment sector. Foster partnerships that refine cross referral processes ensuring clients have timely access to appropriate services.

Fact, Evidence and Anecdote—Being a Voice

Facilitate opportunities for newly arrived individuals, groups and communities to share culture, language, experiences and expertise with the broader community. Develop an information strategy that is responsive to the work of the organisation and empowers language based communities to share their culture, experiences and aspirations. Systemically advocate on behalf of individuals and communities where major policy decisions impact on the life outcomes of refugees and migrants.

ORGANISATIONAL STRUCTURE

Committee of Management

Hakki Suleyman—President

Troy Atanasovski—Vice President

Dan Wallace—Treasurer

Alicia Matene—Assistant Treasurer

Sydney Vas - Secretary

Imad Hirmiz—Assistant Secretary

Joe Caf—Committee Member

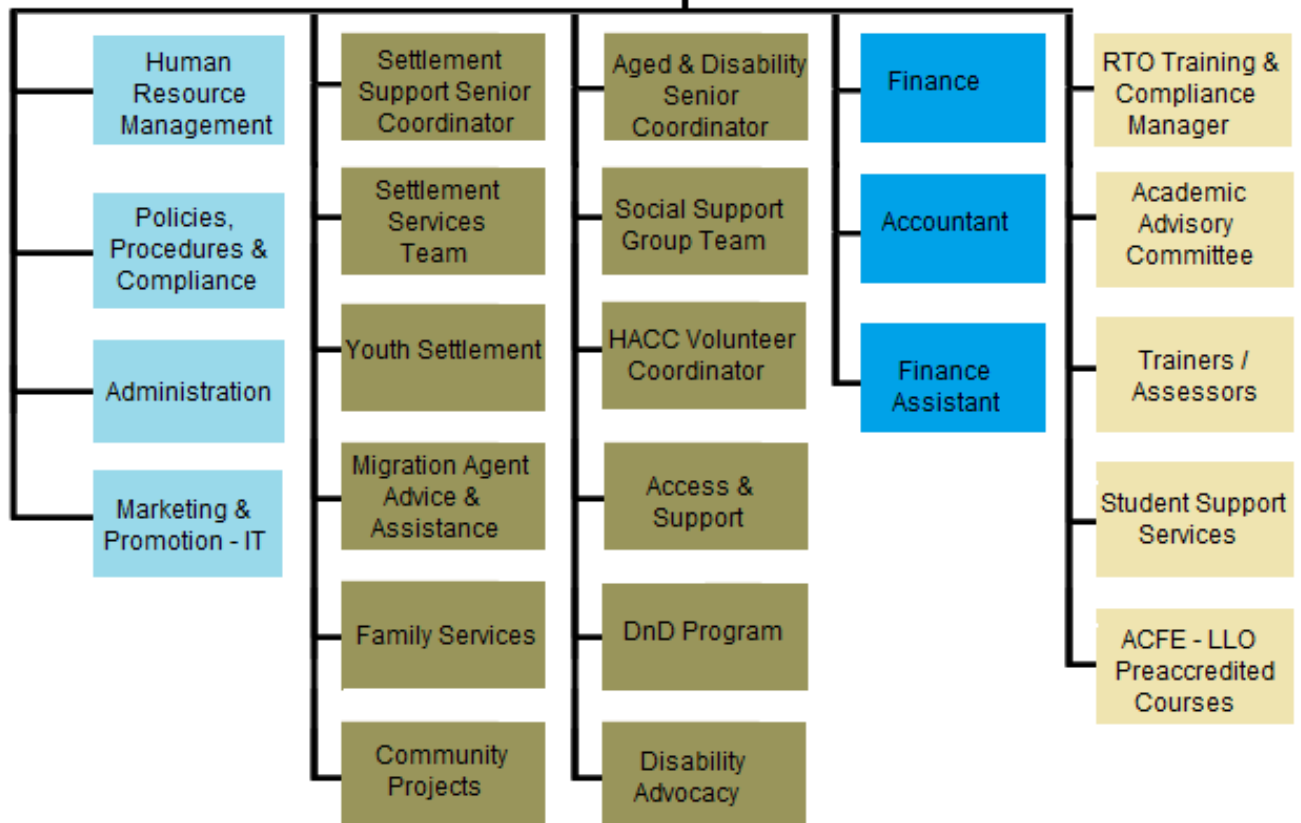
Godefa G’her—Committee Member

Minh Lam—Committee Member

Bawi Lian Thang—Committee Member

Chahida Bakkour –Committee Member

Executive Officer- Gulten Metin



COMMITTEE 2016 — 2017



Hakki Suleyman
President



Troy Atanasovski
Vice President



Dan Wallace
Treasurer



Alicia Matene
Assistant Treasurer



Sydney Vas
Secretary



Imad Hirmiz
Assistant Secretary



Joe Caf
Committee Member



Godefa G'her
Committee Member



Minh Lam
Committee Member



Bawi Lian Thang
Committee Member



Chahida Bakkour
Committee Member

STAFF



Gulten Metin – Executive Officer

Vesna Bajic – Reception (St Albans)
Sevean Kakos – Reception (Hume)
Sanela Makki – Administration Support (St Albans)
Suthaluxmy Kunalan – DnD Administration

Finance

Bernard Negline - Finance/ Accountant
Chamila Fernando – Finance Assistant

Settlement

Lanfen (Betty) Huang – Settlement Services/
Migration Agent (St Albans)
Ban Pitros - Settlement Services (Hume)
Deng T Yong Deng - Settlement Services
Bogdana Poljak - Settlement Services/Migration Agent
Ko (Chloe) Peng - Settlement Services/Migration Agent
Philip Michelmore – Settlement Services -Youth

Aged & Disability

Zeinab Hussein – Senior Coordinator
Amal Sery – Coptic Elderly Volunteer Coordinator
Atarjit Brar –Indian/Sri Lankan Social Support group
Coordinator
Barbara Furgal – Access & Support
Brigitte Hass – German Social Support group Assistant
Chamini Jayamanne – Sri Lankan Social Support group
Assistant
Christian Astourian - DnD Program Coordinator
Gulgen Tahir – Turkish Social Support group Assistant
Ilse Draper – German Social Support group Assistant
Ismeta Huremovic – Bosnian Social Support group
Coordinator

Laurice Demain – Coptic Elderly Volunteer Coordinator
Madlenane Ghali – Coptic Elderly Volunteer Coordinator
Narinder Kaur –Indian Social Support group Assistant
Naagla Anis – Coptic Elderly Volunteer Coordinator
Raziye Yilmaz – Multicultural Volunteer Coordinator /
Access & Support
Regine Keys – German Social Support group Coordinator
Phongsavanh Salyphod - Laotian Volunteer Coordinator
Shyaamalekhaa Rodrigo – Sri Lankan Social Support group
Coordinator
Tracey Allan – Disability Advocate
Unal Mehmet – Multicultural Social Support group
Assistant
Zehra Mutluel – Turkish Social Support group Coordinator

Community Projects

Myra Sales – Exercise Physiologist

Learning Centre Services RTO & LLO

Sue Tantaró – Training & Compliance Manager
Sanela Makki – Student Support Officer
Meena Chopra – Student Support Officer
Pushkar Sharma – Trainer & Assessor
Patricia Heppolette – Trainer / Teacher

Farewell to:

Sara Aurorae – September 2016
Sophie Siegel – August 2016
Joao (Costa) Canoquena - Sept 2016
Paul Evans – July 2016
Raymond O’Neil – December 2016
Orkide Altundas – May 2017

VOLUNTEERS

The MRC NWR has many different programs that seek dedicated and compassionate volunteers. We value the substantial contribution made by community members who volunteer their time to support these diverse services.

Abeer Ghassan Muchalwat
Adem Malekin
Alen Kaltak
Amal Mikhael
Arzu Tekin
Asim Duratbegovic
Ayten Emin
Bounna Luangphackdy
Eduard Tadros
Ekrem Catic
Fatma Omar
Ferida Cuturi
Gihan Tadros
Halima Mohammed Elhaj
Hatice Mehmet
Hayriye Sabri
Husseyin Mehmet
Ibrahim Idris
Ibrahim Karrar
Izzet Sabri
Joan Nisari
Julie Sciberras
Khamphiane Khammy
Magdoliene Ikladios
Manal Hammal

Mary Wright
Maurice Maghamez
Mohamad Nour Ahmed
Munufe Ali
Nilgun Akbelen
Nursen Mutluel
Nuvit Mustafa
Ramo Karastanovic
Rasema Hodzic
Ruhma Nouro
Ruzan Sumer
Saida Said
Salah Mohammed Elhaj
Salih Hamzic
Sebira Kalco
Sevilay Kemal
Serifa Vunic
Serpil Ari
Suleyman Sevket Emin
Suzan Bishay
Thep Sriboonmak
Thriprakone Salypo
Victoria Pompeani
Yuresha Navaratna
Zekerija Karahmetovic



MINUTES

MINUTES OF THE ANNUAL GENERAL MEETING OF THE MIGRANT RESOURCE CENTRE, NORTH WEST REGION INC. HELD ON 10TH NOVEMBER 2016 AT 6.00 P.M. AT 20 VICTORIA CRESCENT, ST. ALBANS 3021

Mrs. Gulden Metin, Executive Officer of MRC NWR, took over as master of ceremonies and officially declared the Annual General meeting for 2015-2016 open welcoming all the members and distinguished guests. Gulden Metin then introduced all the Executive and Committee members by name and title. Including those Committee Members that were an apology.

ATTENDANCE: A signed list of all attendees is on file.

APOLOGIES: Gulden Metin read out all the names of the apologies received as follows :-(Dan Wallace – Treasurer, Godefa G’her – Committee Member, Bawi Lian Thang – Committee Member, Natalie Suleyman MP-Marlene Kairouz MP-Heather Macmillan – DoHHS, Meryl O’Neil Lentara UnitingCare) Moved For acceptance: George Korytsky Seconded: Peter Gelo....Carried.

MINUTES OF THE LAST AGM (held on 25th November 2015)

Secretary, Sydney Vas, read out the minutes from the previous AGM. He took this opportunity to thank all the Executive for their accomplishments throughout the fiscal year. As there were no questions, he asked for the minutes to be moved for acceptance. Moved for acceptance: Troy Atanasovski, Seconded: Joe Caf....Carried.

PRESIDENT’S REPORT (activities of the MRC NWR for the year ended 30th June 2015). Hakki Suleyman read out President’s report which was also contained in the Annual Report 2016. Hakki Suleyman also took this opportunity of paying his respects on behalf of the MRC NWR to the Wurundjeri people and their Elders who were the traditional owners of the land we stand on. Hakki Suleyman acknowledged and thanked those in attendance for their support during the past year and for those who were unable to attend due to other commitments.

The President commented on and praised the efforts of the Committee of Management and staff during the year on the great efforts in provision of services to our community. President took the opportunity to wish the best for Treasurer Dan Wallace, who was absent due to family circumstances. Made brief mention of the recent Council elect across the North West region and congratulated those who succeeded and praised those who made every effort to get in. President welcomed any questions in relation to his report and before concluding invited the following guest speakers –Cr.Cuc Lam; Cr.Sam David; Troy Atanasovski and Imad Hirmiz, to say a few words.

With no further questions President’s Report moved for acceptance. Moved for acceptance: Chahida Bakkour, Seconded: Olga KorytskyCarried.

TREASURER’S REPORT: The Treasurer’s Report was read out by Assistant Treasurer, Alicia Matene (which was contained in the Annual Report 2016), in the absence of Treasurer Dan Wallace. She stated the report showed that the MRC NWR had growth in many fields of the accounts. She acknowledged and thanked Dan

Wallace, Chamila Fernando and MRC NWR Finance Accountant Bernard Negline, for their great work and professionalism. Alicia Matene also wished the best for Dan Wallace and family in these trying times.

With no further questions Assistant Treasurer, Alicia Matene, asked for acceptance of Treasurer's report. Moved for acceptance: Joe Caf Seconded: Sam David... Carried.

APPOINTMENT OF AUDITORS: Assistant Treasurer, Alicia Matene proposed that our current auditors, Chan & Naylor be re-appointed for the next financial year 2016/2017. Moved for acceptance: Hakki Suleyman Seconded: George Korytsky.....Carried.

EXECUTIVE OFFICER'S REPORT: Gulden Metin (E.O.) read out her report (which was contained in the Annual Report). Gulden Metin further acknowledged the funding partners with special thanks to all departmental Program Managers for their continuous support and guidance; the Committee of Management; all staff (past and present); volunteers; community groups and members.

As there were no questions, it was moved for acceptance: Olga Korytsky Seconded: Troy Atanasovski. Carried.

ENTERTAINMENT:

President thanked all in attendance and invited everyone to enjoy the entertainment and light refreshments.

CONCLUSION:

The meeting was declared closed at 7:45 pm.

SECRETARY
Sydney VAS

HIGHLIGHTS 2016 - 2017



HIGHLIGHTS 2016 – 2017



HIGHLIGHTS 2016 – 2017



HIGHLIGHTS 2016-2017



SETTLEMENT SERVICES

The MRC NWR Settlement Services

The MRC NWR provides a range of services to refugees, migrants and humanitarian visa arrivals/holders assisting them in their settlement process into the community and navigate their journey into the new Australian way of life.

Settlement Services Team

Our Settlement Services teams' efforts have certainly transcended, with yet another successful year, exceeding all expectations. The team offered supporting settlement services to refugees, migrants and humanitarian visa arrivals/holders throughout Brimbank, Hume and Laverton.

The funding is provided by the Department of Social Services (DSS) under the Settlement Services Program.

Migration Agent Services

MRC NWR have been providing migration assistance and advice to eligible clients in our community for many years, and each year the demand for our services increases. We have qualified registered Migration Agents working from our offices in St Albans and Broadmeadows as well as an outreach service in Laverton.

Both our offices offer supporting services to clients from various backgrounds, however the past year has seen an increase refugees/migrants from Syria, Iraq, as well as Myanmar, Ethiopia and Afghanistan. This lovely family pictured below used our services and are very appreciative for the assistance they received.



Information Sessions and Workshops

Our settlement team delivers a series of information sessions to newly arrived members of our community. These sessions increase knowledge and help link individuals and their families with settlement related services available to them.

Throughout the year, we delivered a number of information sessions and workshops in collaboration with our clients to a broad range of newly arrived and emerging CALD communities. The topics covered included services delivered by MRC NWR; changes to migration program, Australian Citizenship and settlement related services within Australia as well as information regarding Centrelink and pathways to further education and employment.



Youth Settlement Services



Over the past year the MRC NWR, Youth Settlement support program has added new value and direction with many exciting challenges and projects in development. Highlights for the year included: Harmony Day March 21st – BBQ and MRC NWR stall (Bendigo Kangan TAFE); Refugee Week celebrations with the showcasing of an Expo at HGLC; Ongoing Case Management at Hume Office: AND meeting with over 70 young people who have recently arrived in the Hume region on topics covered which included:

Australian Citizenship Application and enquiries; Education support and course enquiries; Further University education support; Employment and Training Support; Social Activity support and referral to local youth programs; English Language and Reading programs, Housing and accommodation support; and Career Planning.

Future highlights with Youth Settlement services program to include:-

- Beyond the Classroom: Migrant Hospitality Project (Bendigo Kangan TAFE) migrant students participating in hospitality training
- Pink Warriors – Migrant Girls Study Support Group (Bendigo Kangan TAFE) – 12 young migrant women meeting weekly to discuss friendship and cultural support in their transition into the Australian Community
- 3ZZZ Migrant Youth Radio – proposal around development of weekly youth radio show.

MRC NWR Men's Shed

The focus of the program this year was to provide newly arrived refugee and migrant men, a social space where they may understand a range of practical activities, share experiences with peers, and access information and support about a range of social family and health-based issues.

The group have already had a number of 16 gathering sessions with 10-15 participants attended , they shared experiences , life style and cultural practices, they all enjoyed companionship with other men from different communities. This group meets at Brimbank Men's shed in Sunshine, Uniting Care Mission and MRC NWR's office in St Albans. The majority of the men in the program are of Sudanese background, followed by Iraqi & other Horn of Africa origins.



Parents Support Group Program

The two primary (Resurrection & St Albans) schools were the venues for an exciting fun program for fathers, mums and kids involved in our parents' program.

The MRC NWR parents group has utilised this fabulous opportunity to build stronger connections with their children through interactive games and sport.

There were also times for constructive and relevant information sessions on importance of parents' involvement with their children from the early ages; parents were encouraged to engage in their children's learning development through fun and sports games activities.

The program focused on building relationships between parents, children and the schools.



The Road Safety Awareness Project

MRC NWR successfully delivered the Road Safety Awareness program for newly arrived communities in partnership with the Victorian Community Road Safety Partnership Group. The partnership supported the design and facilitation of the program enhancing the knowledge and understanding of our new and emerging community participants on road rules and laws as well as assisting in developing theoretical skills and practical knowledge of road safety issues in a community minded approach.

The program provided driving education to 60 participants from culturally and linguistically diverse backgrounds over three service locations which included Brimbank, Melton and Hume. Through the project, the participants gained a better understanding of road safety issues, driving lessons and what to look for when buying and insuring their vehicles.



Partnerships

The MRC NWR continued to facilitate the Network meetings across the North West. The network includes representatives from key service agencies working for refugees and new arrivals settling in the North West. The network has regular attendance of over 30 participants every six to eight weeks. The Network representatives come together to participate in planning, advocating, networking, facilitating and providing resources, enabling more awareness through information sharing to respond to the needs of the new and emerging refugee, humanitarian and migrant communities.

AGED CARE & DISABILITY SERVICES

The Aged and Disability team withstood a productive and challenging year. The flow-on effect from the Aged Care and Disability reform, presented the team during the year with a burst of activities borne from the transition of the Home and Community Care (HACC) program to the Commonwealth Home Support Program specifications (CHSP).

In addition, the team had undertaken the overhaul review of all our programs service delivery, marketing and promotional materials; adopting new referral system via My Aged Care and a new data reporting mechanism the Data Exchange. Furthermore, the team during this financial year of 2016-2017 have undertaken the Disability Advocacy Program and our CHSP Social Support Programs quality reviews, successfully meeting all criteria/outcomes of the DHS Standards and Home Care Standards.

The Aged and Disability team members accomplished delivering strength based programs. Care planning is instrumental in supporting clients to identify their needs and aspirations, with the objective of encouraging healthy living and better quality of life. In addition, Wellness and Diversity plans are utilised to direct team efforts to deliver a streamlined work-plan that facilitates achieving key programs objectives.

Professional development and training opportunities continued to be on the top list for the MRC NWR during the year, in order to ensure that MRC NWR workforce are skilled and qualified to deliver a service meeting consumer needs and equally, equipping them with the ability to respond to the challenges posed by a changing sector.

The Aged and Disability team during the year, granted due attention to strengthen existing partnerships and established new partnerships, with the objective of delivering a streamlined service promoting positive outcomes. A highlight for this reporting period, is the “Sneakers not Slippers” project partnership with Villa Maria Catholic Homes. The project delivers an exercise program in an exercise park purposely built for seniors. The project is an evidence based project delivered under the direction of Victoria University institute of Sport, Exercise and Active Living.

The Hydro Wellbeing program, currently in its second year, is continuing generating a high demand volume. The project delivers a Hydro sessions at the Sunshine Hospital Community Base Rehabilitation pool.

The Aged and Disability team wishes to extend their gratitude to all stakeholders that cooperated with us for the benefit of the service users and the community at large.

Access and Support

Access and Support program supports people from diverse backgrounds who are experiencing barriers in service access. The program provides short term support for frail older people, younger people with a disability as well as their carers. Some of the program highlights include:

- Provided 1990 hours of direct client work;
- Assisted 110 new clients;
- Secured 5 HCP, obtained a mobility aid from a charity for a financially disadvantage client with disability, obtained an annual membership at a local leisure center for a client in severe financial hardship who suffered complication after an ankle fracture and requires long term water

exercises, obtained a household furniture for a financially disadvantaged refugee family, successfully assisted a client with a complex application for Carer Payment;

- Strengthened links with African community and Vietnamese community which result in regular referrals to Access and Support;
- Majority of referrals to the My Aged Care program were for assistance with home care, personal care and transport. A number of clients were seeking assistance with applying for public transport and payment for bills.
- Continued partnership with Helping Hands Mission charity, which became a source of generous and immediate assistance to a number of disadvantaged MRC NWR clients offering material aid (clothes, household goods, mobility aids). In return established regular donations (6 this year, 11 in total) from MRC NWR staff (clothes, household goods, toys);
- Enjoyed a good working relationship with W ACAS, Community Based Rehabilitation at Western Health, Care Connect, Uniting Care, Annecto, Helping Hands Mission, MiCare, and Australian-Vietnamese Women's Association.



Hydro Well Being Program

Our hydro program is run under Volunteer Coordination aligned with Western Health –Sunshine Hospital. The clients are referred through Community Based Rehabilitation or referrals by GP's.

Hydrotherapy is water exercise carried out in a Hydrotherapy Pool which is a warm pool. It is aimed at increasing physical activity, mobility and/or recovery held at Sunshine Western Hospital Community Based Rehabilitation.



Multicultural Friendly Visiting Program

The Multicultural Friendly visiting program is a service designed at engaging volunteers to deliver support, companionship and friendship to socially isolated people who are elderly, or people with a disability. The MRC NWR, supports an environment where people from diverse cultural backgrounds are able to contribute their full potential in the life of the Australian Community while they are free to maintain their individual culture and heritage.

The program pairs volunteers to client who have related interests, hobbies and/or backgrounds. Clients have the opportunity to take part in social activities maximizing their general well-being, whilst the Coordinator monitors isolated clients living at home and provides ongoing support through the program.



What is the Well-Being Program?

The Well-Being program is a service catered for frail elderly people or people with a disability to take part in a range of cultural, educational and/or health related group activities.

MRC NWR provides a bus service to pick up clients and drop back off home after the day's session. The programs are organised to cater for interests and physical capabilities of the clients. The program's purpose is to improve health and wellbeing and to support clients to become independent, active and socially linked to the community.



German Social Support Group

Our German Social Support Group runs from both St Albans and Essendon, and have had a fruitful 16 year journey. Both groups undertake activities such as board games, origami and gentle mind and body exercises. This year, we have had guest speakers from Vision Australia, Heart Foundation and Travelaid just to name a few. The members really look forward to celebrating Easter, Christmas, Melbourne Cup day and Oktoberfest. We had a number of excursions and visited Fryerstown, Austrian Club in Heidelberg, Cuckoo Restaurant in Olinda, Healesville and Lilydale.



Bosnian Social Support Group

Our Bosnian social support group is funded by both CHSP (Commonwealth Home Support Program) and DHHS (Department of Health and Human Services). Our group is for people who are frail or elderly and people with a disability and their carers of Bosnian speaking background.

The group meets every Tuesday at the Cairnlea Community HUB. The group participates in activities, excursion, health promotion and social support. Activities were designed to promote different types of wellness: exercise for physical wellbeing, art and crafts that increase mental awareness, guided tours advocating health as well as shopping and nutrition. The highlight for this past year was a barbeque which was run in partnership with the Cairnlea Community Hub, where all attendees enjoyed a delicious meal and were asked to bring an item of non-perishable food to donate to the food bank.



Laotian Elderly Social Support Group



The Lao Elderly Social Support Group supports Lao Elderly people and assists them in a number of ways allowing them to remain as active members of their communities. Our group's activities include indoor activities, outings and social events.

We aim to concentrate on the promotion of health and physical wellbeing by walking, doing exercise, gentle movement and aqua aerobics as well as cooking, painting, craft and meditation.

This year we have had guest speakers from Centrelink and the Australia Hearing association. During our gatherings, we provide tea, coffee and some snacks.

Turkish Social Support Group

Turkish Speaking Social Support Individual Program

Turkish Speaking Social Support Individual Program delivers a service aimed at recruiting volunteers to provide support, companionship and friendship to socially isolated people who are elderly or people with disability. The program matches volunteers to clients who have a similar interests, hobbies or backgrounds. Clients will have the opportunity to take part in social activities maximizing their general wellbeing.

Turkish Speaking Social Support Program

The Turkish Speaking Social Support Program has two groups. One group is all female other group is mixed gender. The aim of the program is to increase the social networks of people by providing an opportunity for group members to interact socially with each other through group activities. Groups' activities are underpinned by Active Service Model approach. Activities were designed to promote different types of wellness, light exercise for physical well-being, art, craft and puzzles and word-searches increase mental awareness and information sessions for better health and general knowledge.



Indian & Sri Lankan Social Support Group

Indian and Sri Lankan social support groups meet weekly and have a very active group of members. The group's offer support to senior and frail members of the Indian and Sri Lankan communities. We often participate in gentle physical activities, strength training, arts and crafts and memory games. During our craft session, we made lovely lanterns which members took home.

Throughout the year we have had various organisations visit us and speak to our members about various services available to them. Our Zumba sessions have continued to be the highlight of our group and the members enjoy the interaction.



Indian & Sri Lankan Group St Albans



Indian Group Point Cook

Sri Lankan Social Support Group

The Sri Lankan Social Support Group provides an opportunity for seniors to attend and participate in culturally appropriate social interactions to promote independent living.

It supports the Sri Lankan elderly living at home to make and maintain friendships, stay active and take part in activities of interest to them. The group operates from 10am to 3pm every Friday in Tarneit at the Penrose Promenade Community Centre throughout the year except public holidays and the Christmas/New Year holiday. Activities are organised according to the interests and abilities of the program participants. These activities are designed to create opportunities for socialisation and strengthen skills needed for daily living and to boost confidence and independence. The kind of activities offered include: table games, quizzes, craft, information sessions, guest speakers, day outings, cafe lunches, birthdays and celebrations (festivals and religious days), cooking, music (singing & dancing) and gentle exercise.



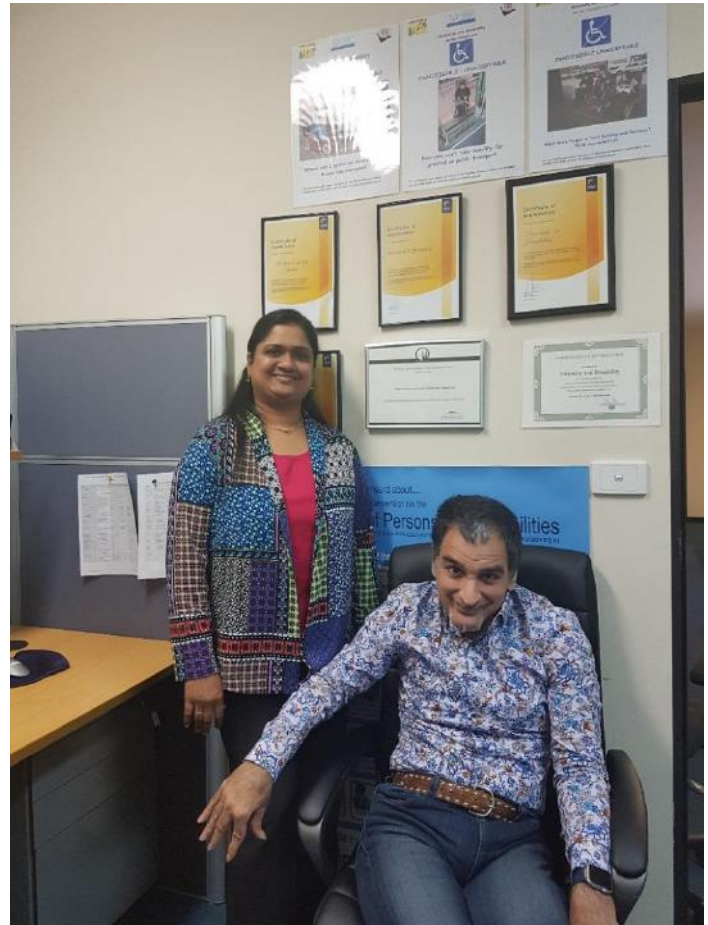
We had the privilege of taking part in the “One Million Stars to End Violence” project. We made 110 stars and have sent them off to be displayed at the 2018 Commonwealth games in Gold Coast.



Diversity & Disability

“Be the changes you want”

MRC North West Region, Diversity and Disability (DnD) program has been operating for more than 12 years and every year, we increase the number of services we provide and the number of clients we support. In the last financial year we have provided support both on a one-on-one basis and in a group setting to 143 new clients, which makes up our 727 client total. As per our mission and vision statements, our aim is to support people with a disability from a CALD background, encourage them to speak for themselves, achieve their full potentials as citizens of the community and be recognised valued citizens of the community. Our program which is aligned to the Migrant Resource Centre North West Region strategic plan and the philosophy of the Victorian State Disability Plan, coincides with the implementation of the NDIS in terms of empowerment, control and independence for people with a disability. Our DnD program has a steering committee that comprises of 10 people, who provide feedback and guide the implementation of the program. This year DnD program engaged with 8 facilitators to run support groups.



In the last financial year, the program has implemented the following in terms of support groups and resources for people to come together, break their isolation and be empowered to gain more control over their own lives by developing new skills.

- Arts group called “The Power of Arts”, where people with a disability from non-English speaking background get the opportunity to explore and discover their own unique creative expression. The end of year exhibition on the International Day of people with a Disability (IDPD) at the Granary Café in Sunshine was attended many people and artwork was sold. This group runs in partnership with Scope Australia in St Albans on a fortnightly basis and facilitated by Tanya Arman.
- Music therapy group called “The Power of Music”, where participants learn and play musical instruments or simply follow the music with their body and dance weekly in partnership with Scope Australia in St Albans. The group is facilitated by Kirsten Hillman.
- Creative writing support group where the participants learn about writing stories that can be fictional or based on personal experiences. The group runs fortnightly in partnership with St John of God - Accord in Sydenham, facilitated by Sandra Long.
- Women Support group run by Stephanie Hulsmann, Julie Sciberras and Christine Williams who provide the opportunity to CALD women with a disability to come together, share information and experiences in regard to healthy relationships, sexuality and spirituality, empower themselves. The group runs fortnightly in partnership with Scope Australia in Glenroy.
- Parents Support group, running fortnightly in St Albans and facilitated by Effie Meehan and Janet Curtin, providing information and support to parents having children with a disability.

- NDIS peer support group where participants get ready for the NDIS and learn about developing their own care plan. The group was created thanks to a partnership with Valid and Yooralla.
- The violence and abuse awareness card in partnership with OPA was completed and circulation has started among Victorian governments departments, local governments, service providers and people with a disability.

We would like to thank the following organisations and groups for their support and collaboration:

NDCO, SARU, WDV, NDIA, Victorian DHHS, Moreland Council, Brimbank Council, VALID, FECCA, DARU, DDLS, OPA, VHRC, Granary Café in Sunshine, Scope Australia, Yooralla, University of Melbourne, RACV, Office of the Disability Service Commissioner, Westpac, Inclusion Melbourne.



Disability Advocacy Program



My role as Disability Advocate at the MRC North West Region Inc., has been very rewarding.

I am supporting people living with a disability, their carers and family members with various issues and needs by ensuring that they have access to services and support.

I have been keeping up to date with the National Disability Insurance Scheme which will commence for the Western suburbs in October 2018.

I have a client who has received early NDIS due to extreme circumstances and have been fortunate enough to meet with the NDIS planner and see the benefits that this has provided him with supports in everyday life.

I am fortunate to have the ability to advocate for and ensure all clients rights, as valued members of society, are withheld and respected.

LEARNING CENTRE SERVICES

In 2017 the MRC NWR secured Skills First funding to deliver accredited funded courses in Certificate III Individual Support and secured our continued ACFE provision to provide Language, Literacy and Numeracy Programs.

The newly approved funding gave the MRC NWR the opportunity to offer a course for eligible students for a minimal cost to them. The course is designed to develop skills and knowledge in the aged, home and community care and the disability sector for the CALD clients that MRC NWR represent.

We have approx. 50 funded students in the course and some of the students have been given the opportunity to participate in a pathway program with Dousta Galla aged care organisation. This opportunity is rare for an RTO as students who are successful with the pathway program will be given an employment opportunity with the benefit of further developing their skills and knowledge in the aged care sector.

MRC NWR will continue the accredited program and in 2018 will endeavor to provide Certificate IV courses both in the aged and disability sector.

The Language and Literacy program continues to grow with over 20 students enrolled each term. In the second half of the year the students currently participating in the Individual Support course were also given the opportunity to have their English language and literacy skills enhanced by providing an additional learning resource one day a week of additional training focusing on their Language and Literacy.

Many of the current students in the Language and Literacy program are working towards building the language skills so they can enroll in 2018 into the Individual Support Program.

The Learning Centre is a safe and friendly environment where students can come together and learn everyday living skills and become part of the MRC NWR family.

RTO – Certificate III in Individual Support

MRC NWR commenced Certificate III in Individual Support course with ten students in July 2016. It is a matter of pride and satisfaction that at present the RTO has over 45 students. Most of the students come from refugee and migrant backgrounds with limited knowledge of the English language, however, they have a high motivation level and passion and showing encouraging results.

The students have demonstrated high achievement standards in both the class as well as at work placement with Dousta Galla, Kaylan Care and Ottoman House.

It is the endeavor of the MRC NWR RTO staff to provide the students with a culturally safe place in which they can interact with the fellow students freely. They are provided with opportunities for sharing and polishing their existing skills while acquiring additional knowledge in the aged care, community care and disability industry to become a successful health care professional.

Our students who completed their training with MRC NWR prior are now working in the industry.



Our English language teacher Patricia Heppolette writes: The Literacy & Numeracy class has a group of Adult Learners who come from all over the globe. Many of these students have never been to any type of 'formal' schooling in their country of origin. A few of them had attended some English/ESL lessons prior to joining MRC NWR. However many of them have never had a chance to learn English.

At MRC NWR, these students started from scratch. They start by learning basics like the alphabet and numbers. We then slowly transition them on to smaller and shorter texts. They practice speaking short sentences and asking basic questions. It is very challenging and rewarding for the Teacher to work with these students because each and every one of them has a personal story that they are eager to share with their peers.

Manal is from Egypt. She has spent half of her life in Egypt and half in Sudan. After moving to Australia, she was a house-wife. Now that her kids are grown up, she came to us and has successfully completed her Literacy Course and is now enrolled in Certificate III in Individual Support. Manal has made vast improvements in all aspects of acquiring a command over the English Language. Her self-confidence has improved and while she is still completing her Certificate III in Individual Support, she is also an active Volunteer at MRC NWR.



Angelina is from Sudan. She had never attended School in her country. Since joining the Literacy class at MRC NWR, she has vastly improved her Language skills. She speaks with confidence and enjoys the Speech Presentations as she is an eloquent speaker and is not shy of addressing her peers. Her writing skills have improved as well.

Angelina hopes to get some part-time work to supplement her family income. She would also like to complete the Certificate III in Individual Support when she feels confident enough to do so.

Kinstin, a young mother of five small children, tries her very best to attend the Literacy classes but finds it difficult as she has a young daughter who needs special attention. When Kinstin does attend class, she is very eager to learn and is very enthusiastic. In fact, Kinstin did recommend the MRC NWR to many of her friends and has assisted them in enrolling into the class. Kinstin too, had never attended School in her country.

Le from Vietnam, had never studied English before and is now the top student in the Literacy class. Le is very dedicated and comes to class regularly. She is aware that she needs to work on her speaking skills and always strives to do better.

Once the basics are taught in the Literacy and Numeracy class, the students then move on to Job Skills: looking at job advertisements, writing job applications and preparing their Resumes. Students visit the Library regularly. They work on the computers while using two programmes for Learners of English: Adele's ESL corner and the Rosetta stone program.

Students are also encouraged to read story books and look at reference books. The last part of the Unit for this course introduces the students to community services. Once the students have mastered their literacy skills, they are encouraged to apply for the Certificate III in Individual Support course.

Students who are already enrolled in this course are also given some extra help in English on Fridays. The extra help aids the students in improving their communication skills (verbal and written) and also their command of the language, in all aspects.

The students enjoy coming to class. They have built up a rapport with their peers and staff at MRC NWR. They share their experiences and cultures with other students, especially during their lunch breaks, when they share a variety of cuisines that they have prepared themselves.

We wish each and every student the very best for their future. We hope that each one of them achieves their personal goals. They are working very hard and each one deserves the very best.



GOOD NEWS STORY

Mimi is 54 years old, was born in Egypt. She was first referred to MRC NWR Access and Support in 2015 for assistance with housing. When she became our client, she was on a verge of homelessness: lived in a garage converted into a room without a separate kitchen or bathroom for her to use. There was no certainty in that arrangement, no written agreement in place.

Her leg was in a cast following a fracture and she was struggling with attending appointments, shopping and housework, receiving limited services. She was financially disadvantaged receiving only Newstart Allowance and was hardly able to pay the rent and other bills. Sometimes there was not enough money for food.

Prior to moving into the garage she rented short term in various locations. Because of her lack of understanding of rental agreements, forgetfulness and confusion that she sometimes experiences as a result of her health problems, she became a victim of unfair subtenant that left her with a large debt for utilities to pay. Sadly, she was also a victim of sexual assault during that time.

Four years earlier Mimi separated from her husband with whom she had 2 children. Her daughter was an adult already at the time but her son was 10 years old. She had a shared custody with her husband for her son who wanted to live with his mother but because of the inadequate housing arrangements, he was not able to stay with her for longer periods and lived with the father.

About two years earlier Mimi made an attempt to apply for public housing but found the application process very confusing and there was nobody available to assist her with that so she gave up. Mimi was feeling very isolated, had no friends.

Our Access and Support Worker assisted Mimi with her application for early housing. Because of the complexity of the process and the need to attend appointments, she would have not been able to do that without assistance. An intensive advocacy was needed to ensure that all the required documentation and supporting letters were collected and provided on time. Several other options of affordable housing were also investigated for Mimi to help her with transition out of insecure housing.

Mimi was further assisted with linking her to aid programs for material aid (clothes, bedding, toiletries, food parcels); revocation of an enforcement order for failing to present at an election; locating her 'lost' superannuation; equipping her son with school books and uniform; completing her overdue tax return; referral to the MRC NWR Hydrotherapy Group to improve the mobility of the broken leg which was not healing well and upon the completion of the program- obtaining an annual membership at the local leisure centre to enable Mimi to continue water exercises that were very beneficial for her leg.

Seeing that Mimi was very keen to assist the elderly participants of the Hydrotherapy Program, Mimi was encouraged to become a volunteer at MRC NWR to assist in the running of the Hydrotherapy Program. She is still involved and enjoys the role very much.

In 2016 Mimi commenced training with the MRC NWR's RTO to obtain Certificate III in Individual Support as she really wants to find a job. At the same time she enrolled into English classes at MRC NWR to improve her English.

Today Mimi is a different person. Her confidence has grown, she successfully completed MRC NWR English classes and soon she will be graduating from her Individual Support training. She is hoping to secure a job after that. She is our valued volunteer and she calls MRC NWR her family. And last but definitely not the least, in July 2017 Mimi was given a permanent accommodation by the Ministry of Housing. She moved with her son into her own flat in August and this is when her new life began.

COMMUNITY PROJECTS & EVENTS

Refugee Week

We celebrated Refugee Week both in Hobsons Bay and in Hume. There was a beautiful and colorful display of various cultures, all gathering together to celebrate our diversity. We listened to various guest speakers and were later given an opportunity to interact and share with each other, our stories.



Volunteer Week Celebration

Our annual celebration of volunteers took place on the 11th May 2017, during “Volunteer Week” at our St Albans office. We take this opportunity to recognize and acknowledge our selfless volunteers, who give their time and efforts to help others. Our event was a great success and we thank all of our volunteers for their dedication and hard work.



Harmony Day

This year we celebrated Harmony Day in the multicultural and vibrant Hume. The day is a celebration of our cultural diversity and a day of cultural respect for everyone who calls Australia home.



Hat Day

This year, we got into the fundraising spirit at our St Albans office and took part in “Hat Day” which is held to raise funds and awareness about mental illness in Australia.



HIGHLIGHTS 2016 – 2017



HIGHLIGHTS 2016 - 2017



HIGHLIGHTS 2016-2017



HIGHLIGHTS 2016-2017



OUR PROGRAMS

Settlement Services	Funding Body
Settlement Grants Program provides casework for refugees and humanitarian entrants, group (including women's and men's social support, life skills and orientation, work readiness programs). Assisting community groups, communities and association with better access to services.	DSS
Youth Settlement Services provides casework and recreation activities for refugee youth. Work is undertaken with local schools and other youth agencies.	DSS
Migration Assistance and advice through registered migration agents. This service provides free assistance and advice to SGP eligible refugee and humanitarian entrants in the North West Region.	DSS
School Based Fathers' Activity Program focusing on connecting fathers with their children, developing activities which link them into the school environment and the broader community.	DSS
Men's Shed Program provides an opportunity for men to undertake a range of practical activities, share experiences with peers, access information and support on a range of social, family, and health based issues.	DSS
Aged Care Services	
Commonwealth Home Support Program (CHSP) educating ethnic seniors about services available to them and supports the sustainability of seniors	DoH
Social Support Group(s) provides centre based recreational activities and meals for CALD clients for Turkish SSG, Indian/Sri Lankan (Brimbank & Point Cook SSG), German PAG, Bosnian PAG and Multicultural SSG.	DoHHS
Volunteer Coordination Program provides a friendly visiting program to visit elderly CALD clients to prevent social isolation.	DoHHS
Access & Support Program provides short term support to seniors to help them access culturally appropriate HACC services.	DoHHS
Hydro-therapy program	DoHHS
Disability Services	
Disability Advocate provides information, support and where necessary advocates on behalf of people with a disability, their carers and families.	DoHHS
Diversity n Disability is a self-advocacy program that empowers people with a	
Community Projects	
Road Safety Awareness Project	VicRoads
Sneakers not Slippers	DPC
Learning Centre Services	
Basic English & Literacy Program provides new and emerging CALD communities pre-accredited basic literacy and ESL in a culturally responsive	ACFE
Accredited Certificate III Individual Support	Skills First DET

PARTNERS AND SUPPORTERS

- Department of Health
- Department of Social Services
- Department of Human Services - Centrelink
- Department of Health and Human Services
- Department of Education – Skills First
- Department of Premier & Cabinet
- Office of Disability
- Adult Community Further Education (ACFE)
- Victorian Law Foundation
- Consumer Affairs Victoria
- City of Melton
- Victorian Multicultural commission
- VicRoads
- Victoria Police
- Westgate Roads Safety Group
- North West Mental Health Unit
- Cancer Council of Victoria
- Maribyrnong City Council
- Hume City Council
- Good Shepherd Youth and Family services
- Brimbank City Council
- Moonee Valley City Council
- Lord Mayor’s Charitable Fund
- Sacred Heart primary School
- St Albans Connect
- Westpac Bank – Community Grants
- Kangan TAFE Institute
- Victoria University
- ANZ Trustees
- Federation of Chinese Associations
- Horn of Africa Senior Women’s program
- St John of God
- Scope Victoria
- ADEC
- Carers Victoria
- St Albans Connect
- Jackson School
- Furlong Park School for Deaf Children
- YMCA Camp Manyung
- Western Health – Sunshine Hospital
- Office of Public Advocate
- Helping Hands Mission
- Harcourts Foundation
- Lord Mayor’s Charitable Foundation
- Moreland City Council
- Macedonian Welfare
- Diabetes Australia

AUDITOR'S REPORT

Migrant Resource Centre North West Region Inc

ABN: 94 440 426277

Financial Statements
for the year ended
For the year ended 30 June 2017

Chan & Naylor Moonee Ponds Operating Pty Ltd
ACN: 165 235 781 ABN: 96 327 208 780
Level 1, Suite 2, 38 Margaret Street
MOONEE PONDS VIC 3039
Ph: 9370 4800 Fax: 93704900
Email: infomp@chan-naylor.com.au



Caring for you, your family & business from generation to generation

MIGRANT RESOURCE CENTRE NORTH-WEST REGION INC.

ABN 94 440 426 277

Committee's Report

For the year ended 30 June 2017

Your committee members submit the financial accounts of the MIGRANT RESOURCE CENTRE NORTH-WEST REGION INC. for the financial year ended 30 June 2017.

Committee Members

The names of committee members at the date of this report are:

Hakki Suleyman - Chair

Troy Atanasovski - Vice President

Sydney Vos - Secretary

Imad Hirmiz - Assistant Secretary

Dan Wallace - Treasurer

Alicia Matene - Assistant Treasurer

Joe Caf

Godefa G'her

Bawi Lian Thang

Chahida Bakkour

Principal Activities

The principal activities of the association during the financial year were: the operations of a migrant resource and ethnic community welfare centre.

Significant Changes

No significant change in the nature of these activities occurred during the year.

Operating Result

The surplus from ordinary activities amounted to

Year ended 30 June 2017	Year ended 30 June 2016
\$	\$
252,253	267,964

Signed in accordance with a resolution of the Members of the Committee on :



Hakki Suleyman - Chair

MIGRANT RESOURCE CENTRE NORTH-WEST REGION INC.

ABN 94 440 426 277

Committee's Report

For the year ended 30 June 2017



Troy Atanasovski - Vice President

Dated this 15 day of SEP, 2017

MIGRANT RESOURCE CENTRE NORTH-WEST REGION INC.

ABN 94 440 426 277

Statement by Members of the Committee

For the year ended 30 June 2017

In the opinion of the Committee the Statement of Financial Position, Statement of Profit or Loss and Other Comprehensive Income, Statement of Changes in Equity, Statement of Cash Flows and Notes to the Financial Statements:

1. Presents fairly the financial position of MIGRANT RESOURCE CENTRE NORTH-WEST REGION INC. as at 30 June 2017 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

The Committee is responsible for the reliability, accuracy and completeness of the accounting records and the disclosure of all material and relevant information.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Hakki Suleyman - Chair



Troy Atamsowski - Vice President

The accompanying notes form part of these financial statements.



Audit Services

**Independent Auditor's Report
to the members of
Migrant Resource Centre North West Region Inc.
ABN 94 440 426 277**

Opinion

I have audited the financial report of Migrant Resource Centre North West Region Inc., which comprises the statement of financial position as at 30 June 2017, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies, and statement by members of the committee.

In my opinion of the financial report of Migrant Resource Centre North West Region Inc. has been prepared in accordance with Division 60 of the *Australian Charities and Not for Profits Commission Act 2012*, the *Associations Incorporation Reform Act 2012* and the *Associations Incorporation Reform Regulations 2012*, including:

- (i) giving a true and fair view of the association's financial position as at 30 June 2017 and of its performance for the year then ended; and
- (ii) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not for Profits Commission Act 2012*, the *Associations Incorporation Reform Act 2012* and the *Associations Incorporation Reform Regulations 2012*.

Basis for Opinion

I have conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.



Grow and Protect Your Wealth

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PO Box 7437 EAST MIBANE QLD 4169

www.chan-styke.com.au

T: 07 3591 6200

ACN: 162 799 148

Responsibilities of the Committee for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards, *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Reform Act 2012*, and for such internal control as the committee determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or have no realistic alternative but to do so.

The committee of the association is responsible for overseeing the association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatements of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- Conclude on the appropriateness of committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Entity cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the committee regards, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



.....
Robert Edwards B Com FCA
RCA# 6246
Level One 180 Main Street
Kangaroo Point Qld 4169

Dated: 15 September 2017



MIGRANT RESOURCE CENTRE NORTH WEST REGION INC.

REPORTING FRAMEWORK	ACCRUALS BASIS \$
Recurrent income	
Recurrent grants	2,376,341
Interest received	42,511
Other income	20,521
Total recurrent income	2,439,473
Recurrent Expenditure	
Salaries; allowances and related expenses	1,676,770
Non salary expenses	610,450
Total recurrent expenditure	2,187,220
Net operating surplus	252,253
Capital income and expenditure	
Total capital income	-
Total capital expenditure	0
Cash reserves	
Total opening balance	2,254,818
Total closing balance	2,623,544



St Albans Office

20 Victoria Crescent, ST ALBANS VIC 3021
(Entrance via Alfreida Street – Next to St Albans library)
Ph: 9367 6044 Fax: 9367 4344

Hume Office

Level 1, Suite 16, 11-17 Pearcedale Parade, Broadmeadows VIC 3047
Ph: 9351 1278 Fax: 9351 1210

Hobson Bay Settlement Outreach

Laverton Community Hub
95-105 Railway Avenue, Laverton VIC 3028

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